



# 5 year Warranty Certificate

*Solar Research Technologies LLC hereby warrants that the identified product shall be free from defects in quality and workmanship for a period of FIVE YEARS subject to the terms in our full warranty terms on the reverse side of the certificate.*

ISSUED TO:

MODEL

DATE OF ISSUANCE

SERIAL NUMBER

AUTHORIZED SIGNATURE

## Disclaimer and Limited Warranty Information

**Solar Research Technologies LLC** makes **NO WARRANTY** concerning the application suitability of any published information in our product documentation. We assume no responsibility or liability for Loss/Damage whether direct or indirect, consequential or incidental which may arise due to use of the published information contained within the documentation. **Any use of such information is entirely at the User's Risk.**

Solar Research Technologies LLC shall not be responsible for system failures, damages, or injury as a result of improper installation of their products. Information in the publication is updated on an as needed basis. Please check our website for the latest information and product information releases.

**All products are highly recommended to be installed by a licensed electrician.**

**Solar Research Technologies LLC does not warrant or guarantee workmanship performed by any person or firm installing its Products.**

Solar Research Technologies LLC provides a Five-year limited warranty against defects in materials and workmanship. The Warranty begins upon the initial purchase date. This Warranty applies to the original purchaser and can be transferred only if the Product remains installed in the original use location.

**This warranty does not apply to any Product that has been modified or damaged by the following:**

- \* Installation or Removal
- \* Alteration or Disassembly
- \* Accident or Abuse
- \* Operation or installation contrary to manufacturer product instructions
- \* Damages incurred during Shipping or Transportation
- \* Incidental or consequential damage caused by other connected equipment
- \* Any product whose serial number has been altered, tampered with, or removed
- \* Incidental or consequential damage caused by other components of the power system.
- \* Repair or service provided by an unauthorized repair facility.
- \* Normal Wear and Tear
- \* Lightning:
- \* Fire, Floods and/or Acts of Nature
- \* Incidental or consequential damage caused by other connected equipment
- \* Any product whose serial number has been altered, tampered with, or removed
- \* Incidental or consequential damage caused by other components of the power system.

Liability for any defective Product, will be limited to the repair or replacement of the Product, at Solar Research Technologies LLC sole discretion.

**Solar Research Technologies LLC cannot warranty or guarantee workmanship concerning installations of its Products.** This Warranty does not cover the costs of installation, removal, shipping, or reinstallation of Products. For Warranty compliance, systems furnished by Solar Research Technologies must be installed by a licensed electrician to assure code compliance with all applicable State, Federal and standards that pertain including those published in the National Electrical Code.

**Return Policy** - No returns will be accepted without prior authorization and must include the **Return Material Authorization** number. Please call us before returning any products and we will issue the RMA number for you at 863-320-4939.

Any product that is returned must be new, in excellent condition and packaged in the original manufacturer's carton with all corresponding hardware and documentation.

Returns must be shipped with prepaid freight and insured via the carrier of your choice to arrive back at Solar Research Technologies within 30 days of your initial delivery or pick-up.

Shipping charges cannot be refunded. **All returns are subject to a 35% restocking fee.**

**No returns will be accepted beyond 30 days of original delivery unless approved by Solar Research Technologies in advance.**

The cost of replacing missing items (parts, manuals, etc.) will be deducted from the refund amount.

**AGM chemistry batteries** are only warranted for one year after the sale, and all warranty consideration for the unit will be furnished solely by the battery manufacturer.

**Lithium Batteries** have an excellent warranty of either 5 years, or 10 years depending on the model and size of the battery. These are manufacturer warranties and in addition to any warranty that is implied by Solar Research Technologies. We will honor the Five-Year Warranty period and any 10-year manufacturer warranty will continue after that time as normal.